



## Families and Wellbeing Policy and Performance Committee

<b>Date:</b>	Tuesday, 2 December 2014
<b>Time:</b>	6.00 pm
<b>Venue:</b>	Committee Room 1 - Wallasey Town Hall

**Contact Officer:** Lyndzay Roberts  
**Tel:** 0151 691 8262  
**e-mail:** [lyndzayroberts@wirral.gov.uk](mailto:lyndzayroberts@wirral.gov.uk)  
**Website:** <http://www.wirral.gov.uk>

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### AGENDA

**1. MEMBERS' CODE OF CONDUCT - DECLARATIONS OF INTEREST / PARTY WHIP**

Members are asked to consider whether they have any disclosable pecuniary interests and/or any other relevant interest in connection with any item(s) on this agenda and, if so, to declare them and state the nature of the interest.

Members are reminded that they should also declare whether they are subject to a party whip in connection with any item(s) to be considered and, if so, to declare it and state the nature of the whipping arrangement.

**2. MINUTES (Pages 1 - 8)**

To approve the accuracy of the minutes of the last meeting of the Families and Wellbeing Policy and Performance Committee held on 3 November 2014.

**3. FEEDBACK FROM THE MEETING OF THE HEALTH & CARE PERFORMANCE PANEL HELD ON 20 OCTOBER 2014 (Pages 9 - 12)**

**4. UPDATE ON THE OUTCOMES FOR CHILDREN IN CARE AND SCRUTINY REVIEW (Pages 13 - 46)**

**5. TRADED SERVICES - PROPOSED CHANGES TO SERVICE DELIVERY**

To receive a verbal presentation from the Strategic Director Families and Wellbeing and the Director of Children's Services.

**6. AN ASSET BASED APPROACH TO SUPPORT 'USING SOCIAL CARE RESOURCES EFFECTIVELY TO TRANSFORM LIVES' (Pages 47 - 54)**

To received a verbal presentation from the Integration Programme Manager.

The report which was considered by Cabinet at its meeting held on 6 November 2014 is attached for information.

**7. WORK PROGRAMME (Pages 55 - 60)**

## FAMILIES AND WELLBEING POLICY AND PERFORMANCE COMMITTEE

Monday, 3 November 2014

Present:

Councillor M McLaughlin (Chair)

Councillors	D Roberts	W Clements
	P Brightmore	B Berry
	T Johnson	P Hayes
	T Norbury	C Povall
	W Smith	A Brighthouse
	C Spriggs	P Cleary
	J Williamson	

Also Present:

Ms Val McGee, Cheshire and Wirral Partnership NHS Trust

Deputies:

Councillor L Rowlands (in place of Councillor Hornby)

23 **MEMBER CODE OF CONDUCT - DECLARATIONS OF INTEREST/ PARTY WHIP**

Councillor Rowlands declared a personal interest by virtue of his wife's employment within the education department.

Councillor Norbury declared a personal interest by virtue of his sister employment at a childrens centre.

24 **MINUTES**

**RESOLVED:**

**That the Minutes of the Families and Wellbeing Policy and Performance Committee held on 9 September 2014 be approved.**

25 **MINUTES OF ATTAINMENT SUB COMMITTEE**

**RESOLVED:**

**That the Minutes of the meeting of the Attainment Sub-Committee held on 1 September 2014 be noted.**

26 **FUTURE COUNCIL CONSULTATION FINDINGS**

The Committee received a presentation from the Corporate Marketing Officer, Neighbourhoods and Engagement, on the process of the Budget Options consultation. The consultation was launched on 8 September with an extensive online promotion and finished on 31 October, 2014. A total of 7,874 responses had been received with a breakdown as follows:

- Residents 6,872
- Members of Staff 1,079
- Voluntary, Community, Faith sector 260
- Partner Organisations 62
- Local Businesses 176

He also provided details of the demographic and geographic breakdown of the responses and of a number of petitions which had been received in respect of the Budget Options.

For 2015/16 £18 million savings were required, the Future Council project had been able to identify potential savings and efficiencies of £15.5 million. If implemented, these savings would potentially reduce the budget gap to £2.5 million in 2015/2016. Options had been proposed by the Chief Executive which would achieve a combined saving of just under £4million for 2015/2016.

The Corporate Marketing Officer then provided a breakdown of the responses in respect of the four budget option proposals relevant to this Committee:

- West Kirby Marine Lake
- All Age Disability Service
- Youth and Play
- Girtrell Court

**RESOLVED:**

**That the report be noted.**

## 27 **FUTURE COUNCIL BUDGET OPTIONS SCRUTINY REVIEW**

The Committee received the findings of the Scrutiny Review into the four budget options which fell under its remit.

The Chair thanked all those Members who had sat on the Scrutiny Reviews, the officers for all their time and work on the review, in particular Alan Veitch, Scrutiny Support Officer who had facilitated the report.

The Chair commented upon the review and the positive way in which the review was conducted with a great level of detail provided by officers. The conclusions were a fair representation of what the Panel had decided.

The Committee considered each of the options as follows;-

### **Youth and Play**

The Head of Targeted Services introduced the review on the Youth and Play option to the Committee.

A Member commented that, with regard to the Wirral Civic Award and Duke of Edinburgh Award Schemes, although the financial contribution from the Council was relatively small (£6,500 and £16,600 respectively) the numbers of young people impacted was significant (approximately 400 and 470 respectively).

Members acknowledged the importance of outreach work as part of the youth and play service provision. The role of Kontaktabus in delivering the outreach service was, in particular, noted. Members raised concerns that the proposals would reduce the operating hours of the bus.

Members drew attention to the strength of public feeling which had become apparent during the recent Future Council public consultation exercise in opposition to the youth and play option. This view was evidenced by the percentage of the consultation respondents who either disagreed (29%) or strongly disagreed (35.7%) with the proposal. Representations in the form of letters and petitions had also been received by the Council as well as representations received by individual members of the Families and Wellbeing Policy & Performance Committee.

In response to Members comments, the Head of Targeted Services explained that in relation to the proposal on play schemes, the £22,000 contribution to be allocated to each of the Constituency Committees could be used, not just for play schemes but also to enable young people to access services for e.g. travelling to youth clubs.

On a motion by the Chair, duly seconded, it was –

**RESOLVED – That the Scrutiny Review be referred to Cabinet and that this Committee endorses the conclusion of the Panel as follows:**

- 1. Members recognised that the youth service was a much needed preventative service relevant to young people’s health, safety and personal development. The contribution of the service’s work in tackling issues such as anti social behaviour, sex education and teenage pregnancy, drugs and alcohol, and so on was recognised. Youth and play services helped to prevent young people going into more costly social care or restorative justice systems. There was concern that a consequence of a reduction in the budget for this form of early intervention and preventative work could be a later increase in demand for more costly specialist services.**
- 2. Members recognised that the broader strategy for youth provision was to move away from a universal service offer towards a more targeted approach. However, there was concern that the service still required adequate resources to meet the demand.**
- 3. Members were concerned that the proposals appear to have been developed in response to a target figure that had been imposed rather than a level of efficiency that the service had determined possible whilst still providing an acceptable level of provision. Members stressed that further work was required to develop an alternative vision for the future service prior to savings being made.**
- 4. With regard to the three play schemes, the members believed that the geographical areas served by the schemes remained areas of high deprivation. Data showed that the schemes were widely used and that there was high community engagement. Therefore it was suggest that, prior to any service reductions, further work took place to develop alternative provision and that the possibility of partnership working with any other providers was explored. Members also suggested that the most appropriate allocation and use of the £88,000 made available to Constituency Committees required further detailed examination.**
- 5. Members expressed concern that the proposals still require the identification of a further £100,000 in savings and proposals to secure other sources of funding to meet this are not clear at this stage.**

- 6. Members note that, with regard to the Wirral Civic Award and Duke of Edinburgh Award schemes, although the financial contribution from the Council is relatively small (£6,500 and £16,600 respectively) the numbers of young people impacted is significant (approximately 400 and 470 respectively).**
- 7. Members acknowledge the importance of outreach work as part of the youth and play service provision. The role of Kontaktabus in delivering the outreach service is, in particular, noted. Therefore, members are concerned that the proposals will reduce the operating hours of the bus.**
- 8. Members draw attention to the strength of public feeling which has become apparent during the recent Future Council public consultation exercise in opposition to the youth and play option. This view is evidenced by the percentage of the consultation respondents who either disagree (29%) or strongly disagree (35.7%) with the proposal. Representations in the form of letters and petitions have also been received by the Council as well as representations received by individual members of the Families and Wellbeing Policy & Performance Committee.**

#### **Girtrell Court**

The Director of Adult Social Services introduced the review on the Girtrell Court option to the Committee.

On a motion by the Chair, duly seconded, it was –

**Resolved - That the Scrutiny Review be referred to Cabinet and that this Committee endorses the observations from individual Panel members as follows:**

- 1. Members welcomed the direction of this proposal and were particularly pleased with the commitment to the proposal registered by the Cheshire & Wirral Partnership Trust (CWP)**
- 2. Given the envisaged investment in the fabric of the building, the proposal would provide a positive future for the facility and a more positive outlook for the service. However, it was noted that the building design work was yet to be completed and agreed by both Wirral Council and CWP.**
- 3. Members noted that the proposal to integrate the service demonstrated a local example of the national progression towards closer integration of health and social care provision.**

4. **Members raised concerns and hoped that the proposals did not lead to a restriction in choice of provision for clients of the respite service. However, it was noted that officers had provided reassurance that alternative sources of provision would remain available to clients.**
5. **Members expressed concern regarding the significant amount of work that remains to be delivered for this option prior to the commencement of the financial year in April 2015. Further work is required to develop the business case in order to ensure that the option is financially viable.**
6. **It is noted that appropriate capital resource will need to be secured and the appropriate consultation processes need to be completed.**
7. **It is recognised that further work will be required to align the charging policies of the health and social care provision within the service as currently health care is provided free at the point of need whereas social care is provided on a means tested basis.**

#### **All Age Disability Service**

The Head of Specialist Services introduced the review on the All Age Disability Service option to the Committee.

On a motion by the Chair, duly seconded, it was –

**Resolved - That the Scrutiny Review be referred to Cabinet and that this Committee endorses the observations from individual Panel members as follows:**

1. **Members agreed that not enough detail was currently available to formulate a definitive conclusion on this option. There was, therefore, a question mark regarding the achievability of the savings within the required timescale, although senior officers did remain confident that the efficiencies could be found from the within the service's budget. Further work was required to develop a coherent plan to demonstrate how the efficiencies could be delivered from within the Disabilities Service and what the specific impacts of those changes would be.**
2. **Members stressed that the overriding aim must be that the needs of children and families within the service must be met.**
3. **Members welcomed the proposal to reorganise the school transport arrangements for children at Willow Tree, while**



recognising that the proposed saving (approximately £30,000) is a relatively small part of the total saving (£600,000).

4. **Members were supportive, in principal, of further work taking place to enable less children being linked to a social worker where that was in the best interests of the child and family.**

#### **West Kirby Marine Lake**

The Director of Adult Social Services introduced the review on the West Kirby Marine Lake option to the Committee.

On a motion by the Chair, duly seconded, it was –

**Resolved - That the Scrutiny Review be referred to Cabinet and that this Committee endorses the observations from individual Panel members as follows:**

1. **This Future Council option was dependent on identifying a suitable partner organisation to whom the operation of the Sailing School could be transferred. Members noted that no interested partner organisation had yet been identified.**
2. **During the time of the scrutiny review, an alternative approach had emerged. Officers were developing new proposals, the intention of which was to remove the need for the current annual subsidy to the service of approximately £25,000. This would be achieved by a combination of reducing staff costs by £10,000 and raising income by £15,000.**
3. **Members acknowledged and welcomed the alternative approach.**
4. **Members proposed that the officers be requested to explore the option for enhanced income generation in greater detail to ensure that, as a minimum, the funding gap could potentially be bridged and the service become self-sustainable.**
5. **If the service was to become self-sustainable, the financial drive to outsource the service, at least in the short-term, would be removed.**

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## WIRRAL COUNCIL

### FAMILIES AND WELLBEING POLICY & PERFORMANCE COMMITTEE – 2<sup>ND</sup>

DECEMBER 2014

### HEALTH AND CARE PERFORMANCE PANEL – 19<sup>TH</sup> NOVEMBER 2014

<b>SUBJECT:</b>	<b><i>FEEDBACK FROM THE MEETING OF THE HEALTH &amp; CARE PERFORMANCE PANEL HELD ON 20<sup>TH</sup> OCTOBER 2014</i></b>
<b>REPORT OF:</b>	<b><i>THE CHAIR OF THE COMMITTEE</i></b>

#### 1.0 PURPOSE OF THE REPORT

This report provides feedback of the key issues arising from the meeting of the Health & Care Performance Panel held on 20<sup>th</sup> October 2014.

#### 2.0 ATTENDEES

##### **Members:**

Councillors Alan Brighthouse, Wendy Clements, Treena Johnson, Moira McLaughlin, Cherry Povall, Denise Roberts, Chris Spriggs

##### **Other Attendees:**

Jill Galvani (Director of Nursing, Wirral University Teaching Hospital)  
Jean Quinn (Chair, Quality and Safety Committee, Wirral University Teaching Hospital)  
Gaynor Westray (Associate Director of Nursing, Wirral University Teaching Hospital)  
Lorna Quigley (Head of Quality and Performance, Wirral Clinical Commissioning Group)  
Elaine Evans (Wirral Healthwatch)  
Clare Fish (Strategic Director, Families and Wellbeing, Wirral Borough Council)  
Amanda Kelly (Senior Manager, Market Transformation and Contracts, Adult Social Services, Wirral Borough Council)  
Alan Veitch (Scrutiny Support Officer, Wirral Borough Council)

##### **Apologies:**

Karen Prior (Wirral Healthwatch)

#### 3.0 APPOINTMENT OF CHAIR AND VICE CHAIR

The following appointments for the remainder of the municipal year were made unanimously:

Chair: Cllr Moira McLaughlin

Vice Chair: Cllr Wendy Clements

#### **4.0 PROGRESS ON THE DELIVERY OF THE RECOMMENDATIONS ARISING FROM THE FRANCIS SCRUTINY REVIEW**

During 2013, a scrutiny review entitled 'The implications of the Francis Report for Wirral' was undertaken. The 17 recommendations of the panel members were subsequently approved by the Families and Wellbeing Policy & Performance Committee on 28<sup>th</sup> January 2014 and by Cabinet on 13<sup>th</sup> March 2014.

The overall objectives of the Review were:

- To understand the current monitoring and reporting arrangements, and if necessary, propose improvements.
- To assess, from a layperson's view, that the monitoring arrangements translate into adequate standards of care. It was agreed that the major focus for the Review will be the services provided by Wirral University Teaching Hospital Foundation Trust (WUTH).
- To determine whether Council scrutiny of the health providers in Wirral is as robust as it needs to be.

The members of the Health and Care Performance Panel were provided with a report which updated progress towards the implementation of the recommendations made by the scrutiny review.

Members noted the progress and outstanding actions as detailed in the report. Additional comments included:

- Proud to Care and cultural change (Recommendations 4 and 7) - Jill Galvani updated Members regarding the steps taken to develop cultural change at Wirral University Teaching Hospital (WUTH) while acknowledging that further progress was required. In particular, a greater focus will be made on ensuring that the Nursing and Midwifery strategy is more patient / family friendly. It was noted that Wirral Older People's Parliament will be working with WUTH to develop a more patient-friendly view of the strategy. Jill also reported that, following information received by the CQC, an inspection of Arrowse Park Hospital has taken place recently. On receipt of the inspection report by WUTH from CQC, Jill agreed to provide a detailed update to a future meeting of the Panel.
- Staffing levels (Recommendation 5) - Jill Galvani noted that, at a national level, ward staffing levels has received significant attention post-Francis. An annual review of staffing levels is currently taking place at WUTH. There is a need to review allied health staff on wards too.
- Quality Accounts (Recommendation 10) - In the past, local member involvement in the Quality Account process has been limited. It was suggested that the work of this Panel provides members with an opportunity to reflect priorities to the health providers at an earlier stage and, therefore, challenge the Quality Account more effectively.
- Relationship between Health & Wellbeing Board, health scrutiny and Healthwatch (Recommendations 11 and 12) – It was noted that a meeting of representatives of the three bodies is being planned in the near future in order to develop a footprint for constructive cross-working and avoid duplication of effort.

- Quality Surveillance Group (QSG) (Recommendation 14) – The local QSG covers a geographical area of Cheshire, Warrington and Wirral. Local membership includes Laura Quigley (Wirral CCG), Amanda Kelly (DASS, Wirral Borough Council) and Karen Prior (Wirral Healthwatch). Members were informed that it is beneficial to discuss concerns / issues with colleagues across a wider footprint. One recent example was discussion of the performance of a national care home provider with care homes across the four Council areas. Performance issues were identified in a number of care homes and coordinated action taken.
- Continuity of membership of health scrutiny (Recommendation 16) – The original scrutiny report recommended that, in order to enhance the level of expertise and skills regarding health scrutiny among the members, the leadership of the political groups be encouraged to consider providing greater continuity of membership on the Families and Wellbeing Policy & Performance Committee. The Panel members agreed that the Chair and Spokespersons of the Families and Wellbeing Policy & Performance Committee be recommended to write to the political group leaders to promote the concept of continuity of membership among members undertaking health scrutiny, given the length of time taken to develop a broad understanding of the subject.

## **5.0 QUALITY FRAMEWORK AND PERFORMANCE MEASURES FOR THE HEALTH AND CARE SECTOR IN WIRRAL**

The role of the Panel is to evaluate and monitor health and social care performance issues across the borough. Lorna Quigley provided members with examples of the type of performance data that is already collated by Wirral CCG. Members were advised to focus on those areas which are priorities and then choose indicators which influence those outcomes. Members proposed that, for future reports:

- Data should be reported separately for each health provider organisation
- Performance indicator data will be shown by exception and with the appropriate action plan
- Data will focus on quality, safety and patient experience

Amanda Kelly reported that a rag rating system is in operation for care homes with whom the Council places residents. In addition, there are currently six providers of domiciliary care, all of which are compliant.

Jean Quinn advised members that the Quality and Safety Committee at WUTH undertakes a similar role to the Panel. Panel members were invited to attend and observe a future meeting of the Quality and Safety Committee.

## **6.0 FUTURE ARRANGEMENTS AND WORK PROGRAMME FOR THE PANEL**

It was proposed that two future meetings of the Panel be arranged:

- November – to focus on care home issues, specifically with reports on a national care home provider discussed earlier in the meeting and an update report regarding progress on the delivery of the recommendations arising from the 'Quality Assurance and Standards in Care Homes' Scrutiny Review.
- December – to focus on an update report from Jill Galvani (WUTH).

## 7.0 SUMMARY OF ACTIONS ARISING FROM THE MEETING

The following actions arose from the meeting:

1. Amanda Kelly agreed to provide a report regarding a national care home provider to a future meeting of the Panel.
2. On receipt of the inspection report by WUTH from CQC, Jill Galvani will provide a detailed update to a future meeting of the Panel.
3. Lorna Quigley will provide further performance reports to future meetings of the Panel.

## 8.0 RECOMMENDATIONS FOR APPROVAL BY THE FAMILIES AND WELLBEING POLICY & PERFORMANCE COMMITTEE

The Health and Care Performance Panel makes the following recommendations for members of the Families and Wellbeing Policy & Performance Committee to consider:

- It is recommended that the Chair and Spokespersons of the Families and Wellbeing Policy & Performance Committee write to the political group leaders to promote the concept of continuity of membership among members undertaking health scrutiny, given the length of time taken to develop a broad understanding of the subject.

**REPORT AUTHOR:** Alan Veitch  
Scrutiny Support  
0151 691 8564  
email: [alanveitch@wirral.gov.uk](mailto:alanveitch@wirral.gov.uk)

## WIRRAL COUNCIL

### Families and Wellbeing Policy and Performance Committee

2<sup>nd</sup> December 2014

<b>SUBJECT:</b>	<b>Update on the Outcomes for Children in Care and Scrutiny Review</b>
<b>WARD/S AFFECTED:</b>	<b>All</b>
<b>REPORT OF:</b>	<b>Director of Children's Services</b>
<b>KEY DECISION</b>	<b>No</b>

#### 1.0 EXECUTIVE SUMMARY

- 1.1 This report provides a progress update on the implementation of the Recommendations made in August 2013 relating to the Scrutiny Review of Outcomes for Looked After Children. The Review obtained evidence directly from children in care and care leavers, Council officers and partners. The Review focused on raising aspirations, the role of foster carers, the social care process, post-16 support, education, 16+ employability and housing. 21 Recommendations were made in total.
- 1.2 The 21 Recommendations have formed the central part of the work of the Corporate Parenting Group throughout 2014 and have been formulated into the Corporate Parenting Strategy Action Plan.
- 1.3 The Corporate Parenting Strategy Action Plan has been incorporated into this report so that committee members can see progress against each recommendation.

#### 2.0 BACKGROUND AND KEY ISSUES

- 2.1 At the meeting of the Children and Young People Overview and Scrutiny Committee, held on the 7<sup>th</sup> November 2012, members discussed the prospect of commencing an in-depth Scrutiny Review on the Outcomes of Looked After Children. An in-depth Scrutiny Review had previously been undertaken regarding outcomes for children in foster care and a report was produced in April 2008. Subsequent progress reports were presented to the Overview and Scrutiny Committee in November 2008 and January 2010.
- 2.2 By November 2012, it was considered appropriate to undertake a follow-up review on this related issue and a task and finish group was established to undertake the Review. The scoping document was agreed by the Overview and Scrutiny Committee on the 21<sup>st</sup> January 2013, with this latest Review

focusing on the steps the Council and its partners are already taking to improve outcomes and consider further actions.

2.3 Corporate Parenting is the term used to describe the Local Authority and its partner's duties and responsibilities to children and young people who are looked after. The central principle is that the local authority and its partners should parent looked after children much as they would parent their own child or children in their family. This means:

i. Being aware of the Corporate Parenting role and the shared responsibility for ensuring that the needs of children in care and care leavers are met.

ii. Understanding the impact on children in care of all Council decisions and making their needs a priority.

iii. Ensuring action is taken to address any shortcomings in services and to constantly improve outcomes for children in care.

iv. Accepting responsibility for all children in the Council's care and making their needs a priority.

2.4 In view of the focus Corporate Parenting has on outcomes for children in care, it was determined that the Corporate Parenting Group would take a lead on implementing the Recommendations from the Scrutiny Review and would incorporate them into the Corporate Parenting Strategy Action Plan. To facilitate this, the Senior Manager for Children in Care worked with partners to identify lead officers for each Recommendation and facilitated meetings in order to agree actions, timescales and importantly, outcome measures for each Recommendation. A draft action plan was then presented to the Corporate Parenting Group in early 2014 which was subsequently agreed by the Group in April 2014. The lead officers and partners report on actions for their areas to the Corporate Parenting Group as per the timescale in the action plan.

2.5 The Corporate Parenting Action Plan within this report shows the Scrutiny Review Recommendations in the 'objective' column. For each objective key actions are highlighted, along with the nominated lead officer/partner and any progress to date. Timescale and outcome measures are also noted. The action plan runs until March 2016 and includes other areas of work in addition to the Scrutiny Review Recommendations.

2.6 The action plan shows that progress is being made in implementing the Recommendations and in further improving outcomes for children in care: -



## Corporate Parenting Strategy Action Plan

Listen to Children and Young People and Demonstrate that we Have Taken Action to Respond					
Objective	Responsibility	Timescale	Action	Outcome	Progress To Date
Ensure that raising the aspirations of looked after children is at the heart of the Group's decision making principles  *(Recommendation 1)	Children in Care Services	June 2014 and annually	Refresh and raise the profile of the 'Promise' within the strategic planning of services	Services are developed in consultation with children in care, which reflect their wishes and feelings and improve the services to them.	CICC (Children in Care Council) refreshed the Promise and the Corporate Parenting Group signed up to the Promise in September 2014.
	Children in Care Services	August 2014	Members of the Children In Care Council to undertake Recruitment and Selection Training		Recruitment and Selection Training was given to members of the CICC in July. 80% of CICC

	Children in Care Services	March 2015	Recruitment and Selection Training to be offered to an additional 15-20 children in care		members now trained.  Members of CICC to be identified to undertake the training
	Children in Care Services	November 2014	Arrange a 'Take Over Day' so children get the opportunity to see decisions being made which will help to raise their aspirations.		Currently asking for Professionals to be involved in the Take Over Day. This will now take place in Spring 2015.
	14-19 Team	April 2015	Continue to develop the programme for looked after children to visit higher education facilities to raise their aspirations about continued learning	Obtain feedback and measure how many young people go on to attend	14-19 team working with Liverpool University. Good links already in place with John Moore's.
	Pathway Team/ Service Manager, Looked After Children	October 2014	Evaluate the impact of the Care Leavers Charter.	Evaluate against an outcomes framework i.e. NEET going onto courses. Young people are aware of it.	Number of care leavers who are in EET (Education Employment and Training)

	<p>Senior Manager, Children in Care</p>	<p>July 2014</p>	<p>Support and establish the 'New Belongings' project</p> <p>Members of the Corporate Parenting Group invited to meet with the Children In Care Council to speak to young people about their experiences in care, listen to their views and act upon them</p>	<p>Provide regular updates</p> <p>Obtain feedback from the Children in Care Council</p>	<p>continues to increase year on year due to close working between the pathway team and 14-19 team. Updates on the project have been provided to the Corporate Parenting Group.</p> <p>In addition, Accommodation Services for Homeless 16-17 year olds and care leavers has been reconfigured using New Belongings (National pilot scheme to improve outcomes for care leavers) as a driver. Further actions from this project will be implemented in</p>
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					<p>January 2015 reflecting feedback and learning from other Pilot areas. Wirral is still part of the North West cluster taking the learning forward on a regional basis.</p> <p>CICC met with the Corporate Parenting Group for afternoon tea in June 2014</p>
<p>To improve communication with looked after children by updating the 'Right side of Care' website and greater use of other technology (i.e. apps &amp; texts)</p> <p><b>* (Recommendation 8)</b></p>	Children in Care Services	March 2015	<p>Corporate Parenting Group regularly updated on the progress of the project</p> <p>Greater monitoring and evaluation of the information looked after children are actually receiving</p>	Increased mediums for sharing information with children in care and obtaining feedback on children's wishes and feelings on the services we provide	Work is currently being completed to update the "Right Side of Care" website

<b>Actions To Support Corporate Parents in Carrying Out Their Responsibilities</b>					
<b>Objective</b>	<b>Responsibility</b>	<b>Timescale</b>	<b>Action</b>	<b>Outcome</b>	<b>Progress To Date</b>
Corporate parents are actively engaged in identifying their training needs and participate in training	All	July 2014	Regular training to be identified for Corporate Parenting Group members.	Members are equipped to undertake their role effectively and hold Officers to account	Training programme to be agreed at the Corporate Parenting Group in January 2015.
Corporate Parenting Group briefed on the work plan of the Children In Care Council over the next 12 months	Children in Care Services	July 2014	Quarterly updates provided to the group	Services reflect the views of children in care and better support them	The Corporate Parenting Group were briefed on the CICC work plan for the next 12 months in September 2014
Elected Members and Officers work together to ensure that the Corporate Parenting Group members are supported	All	Ongoing	The group meets regularly and is prioritised.  Reports are provided in advance of meetings.	The Corporate Parenting Support Plan leads to evidence of improved services and therefore, improved outcomes for looked after children	Group currently meets on a quarterly basis and agenda and Reports are circulated in advance of meetings
Corporate Parenting Group to appropriately	All	Ongoing	Identify Officers to present reports to the	Officers are held to account and must	Officers are identified and

challenge officers in relation to performance outcomes			Corporate Parenting Group to feedback performance in specific service areas	demonstrate how services improve outcomes.	notified in advance of the meetings that they will be required to present reports and give feedback on performance within their service area
<b>Actions To Engage the Rest of the Council In Corporate Parenting</b>					
<b>Objective</b>	<b>Responsibility</b>	<b>Timescale</b>	<b>Action</b>	<b>Outcome</b>	<b>Progress To Date</b>
Raise awareness and keep Elected Members and Council staff aware of their Corporate Parenting responsibilities	Lead Member, Director & Heads of Service	September 2015	A Corporate Parenting Conference to be held for Council staff, Professionals and Elected Members	Increased understanding will enable services across the Council to be more joined up and increase the support available to care leavers.	Date/content of conference to be confirmed at the Corporate Parenting Group in January 2015.
Council staff to be made more aware of their Corporate Parenting Responsibilities	Director & Heads of Service	March 2015	Training opportunities to be identified (including the possibility of having a mandatory e learning module put on the	Increased understanding will enable services across the Council to be more joined up and increase the support available to	A Task and Finish group to be established to look at the draft E- Learning Module on

			e-nable website)	care leavers	Corporate Parenting, which has been briefed to the Corporate Parenting Group
Use every opportunity to raise the profile of looked after children and care leavers – set targets to regularly share positive messages about good practice	Director and Heads of Service	October 2014	Information is included in the Families and Wellbeing newsletter and One Council magazine.	Increased understanding will enable services across the Council to be more joined up, raise awareness of the challenges facing care leavers and increase the support available to care leavers.	Updated Promise included in Autumn “Connect” magazine.
<b>Being Healthy</b>					
<b>Objective</b>	<b>Responsibility</b>	<b>Timescale</b>	<b>Action</b>	<b>Outcome</b>	<b>Progress To Date</b>
Improve early identification and support for children in care with medical, developmental and/or emotional difficulties	Designated Doctor and Nurse for Looked After Children	Ongoing	Ensure initial and review health assessments are completed within a timely manner in keeping with statutory	Continued improvement in proportion of health assessments completed within statutory timescales	Initial improvements in timescales. Procedures between local authority and

<p>*(Recommendation 22)</p>		<p>timescales</p>	<p>Quality Assessment of Initial and Review Health Assessments</p>	<p>Improvement in identifying and meeting health, development and wellbeing needs of children</p>	<p>health being reviewed and developed. Strong joint working arrangements are now in place. Quality Assurance of initial and review health assessments commenced and on-going.</p>
<p>To improve the health outcomes for looked after children</p>	<p>LAC Service Manager</p>	<p>April 2015</p>	<p>Review and develop use of SDQ questionnaire including introducing use after 6 months of being in care</p>	<p>Improved early identification and support for children in care with emotional and behavioural difficulties</p>	<p>Discussions with Partnership CAMHS team and Local Authority in initial phases.</p>
		<p>October 2015</p>	<p>Extend the success of the Healthier Homes initiative beyond the Independent residential homes sector by supporting and training Foster Carers to implement the Healthier Homes</p>	<p>Health outcomes for looked after children are further improved with clear standards in place for children in foster care. Care leavers between 18-21 are provided with additional support</p>	<p>Training programme for foster carers is currently being devised.</p>



			<p>Fostering Standards</p> <p>Foster Carers are briefed on the programme</p> <p>Training programme for Foster Carers is developed and implemented</p> <p>Clear standards are in place which can be assessed at Foster Carer Reviews</p> <p>Consider jointly with health how best to support young people age 18-21 who have left care in managing their health needs</p>	<p>Care leavers provided with lifestyle advice</p> <p>More health support is available</p>	<p>Discussions are taking place with health including the development of practice standards. This will be completed for implementation in January 2015</p>
Ensure that health information for looked after children is shared	Senior Manager, Children in Care and designated	April 2015	Designated Nurses for LAC to have access to CYPD's new IT	Health Assessments are completed in statutory timescales	Currently working on getting the Health

in a timely manner to ensure their health needs are met	health professionals		<p>system to improve the timeliness of referrals for Initial Health Assessments</p> <p>Designated Nurses to complete an annual report on the health of Looked After Children, identifying any gaps in the system/services and make proposals for addressing them</p>	<p>and are quality assured to allow services to be accessed at the right time</p> <p>The overall health needs and outcomes for Looked after children will be assessed annually.</p>	<p>Assessment process correct on the recently implemented Liquid Logic IT system.</p> <p>Annual Health Report has been completed.</p>
<b>Staying Safe</b>					
<b>Objective</b>	<b>Responsibility</b>	<b>Timescale</b>	<b>Action</b>	<b>Outcome</b>	<b>Progress To Date</b>
<p>Additional Support for young people who have been in care after their 18<sup>th</sup> birthday</p> <p>*(Recommendation 10)</p>	Pathways Team Leader and Children in Care Services	<p>December 2014</p> <p>July 2014 and ongoing</p>	<p>Complete a 12 month 'Staying Put' Pilot</p> <p>Introduce more one to one support sessions and 'drop in'</p>	More young people are able to stay on with their Foster Carers post 18.	Staying Put Policy and Procedure currently being updated. An updated Delegated Report will be presented in January 2015. 19 young people have benefited from the scheme to date.

			facilities for care leavers		Drop in sessions for care leavers are now taking place twice a month. Take up is slow, so we are now considering ways to improve attendance.
Ensure there are sufficient and appropriate placements to meet the diverse needs of Wirral children	Senior Manager, Children in Care	September 2014	Sufficiency Strategy is revised  Needs assessment refreshed and any gaps in provision identified	Children and young people's needs are met by a range of placements/ accommodation based on an assessment of the needs of the looked after population	Sufficiency strategy has been updated. The fostering service has been working with Impower (consultancy specialising in public sector improvement work) to consider ways of improving the recruitment and retention of foster carers. A targeted approach to recruitment is being implemented in January 2015 linked to the findings of the Impower Family Values project. Currently there is a need to recruit more

					foster carers to meet the needs of teenagers.
Ensure foster carers are supported, trained and skilled to meet the needs of all looked after children in foster care as set out in Regulations and national standards.  *(Recommendation 2)	Fostering Service Team Leader	March 2015	Engage with foster carers to amend the guide to Foster Carers Payments so that the payment of fees will be linked to meeting training requirements.	Ensuring the continuous professional development of Foster Carers will ensure Foster Carers are equipped to meet the diverse needs of looked after children and given the best possible opportunities to achieve their potential.	Guide to Foster Carers Payments has been revised linking payment to training requirements and ongoing professional development. A delegated Report to be finalised to endorse the changes within the Guide. To be completed in January 2015.
		March 2015	Identify ways to further encourage Foster Carers to attend training (i.e. childcare facilities, venue, times, etc). Actively involve Foster Carers.		
		March 2015	Existing training is reviewed and a revised training strategy is developed to enhance the skills of Foster Carers. Consult with Foster Carers.	The number of foster carers attending training is measured.	Audits of foster carer supervision including attendance at training are taking place between December 2014 and January 2015

<p>Ensure foster carers have access to meaningful support systems</p> <p>*(Recommendation 4)</p>	<p>Fostering Service Team Leader</p>	<p>March 2015</p>	<p>Review and evaluate the current support groups/ processes available to Foster Carers.</p> <p>Consult with Foster Carers on what they want and think will work best. Develop a scheme whereby higher banded Foster Carers provide mentoring to other Foster Carers</p> <p>Re-design the support groups if required and also consider on-line forums</p>	<p>Improved access to and quality of support will have a positive impact on placement stability.</p>	<p>Impower have made recommendations for improving peer support within the service and using foster carers in targeted recruitment activity. These will be implemented in January 2015.</p> <p>Impower undertook telephone interviews and group sessions with foster carers as part of the project between July and September 2014 and which has informed their recommendations.</p>

<p>Care placements for looked after children with special educational needs and behavioural needs have appropriate training and support</p> <p><b>* (Recommendation 5)</b></p>	Fostering Service Team Leader	March 2015	Review current training available to Foster Carers and Social Workers in relation to supporting the special educational needs and behavioural needs of looked after children in foster care	Children and young people will be placed with Foster Carer's who have the appropriate skills to support them with their special needs or behavioural needs	Current training is being reviewed along with the identification of children and young people in foster placements with special educational needs and behavioural needs. More foster carers to manage the behaviour of challenging teenagers are required. This is reflected in an updated foster carer recruitment strategy.
		January 2016	Devise and implement new training if required.	An enhanced training strategy and workforce development plan is in place	
	Fostering Service Team Leader	March 2015	Identify children in foster care with special education needs and ensure the respective foster carer is aware of how to support and promote their learning. Provide		

	Fostering Service Team Leader	March 2015	training as appropriate  Strategy to be further developed to increase the number and range of Foster Carers in Wirral based on unmet need		Foster Carer Recruit Strategy recently written.
	Fostering Service Team Leader and Adolescent Support Team Manager	February 2015	Further develop and evaluate the Placement Stability Model to prevent placement breakdown		This is currently in the process of being undertaken and will be considered at November 2014 Commissioned Placement Panel, which considers and reviews all requests for independent placements. We need to ensure internal placement support mechanisms are robust.
Ensure the organisational structures within children's social care	Head of Specialist Services	March 2015	Future Council and service re-design to be implemented to raise the profile of	Improved focus on outcomes for looked after children and better trained social	Subject to Future Council. Re-structure proposals currently at the





			<p>when they enter care and they are also kept up to date of any changes through greater use of IT i.e. website and apps</p> <p>Benefit and financial support entitlements are clearly set out and are available in young people friendly versions</p> <p>Children In Care Council to be consulted on their views</p>		<p>support/policy have been produced and briefed to the Corporate Parenting Group.</p> <p>CICC have been involved in the consultation process and their views taken into consideration.</p>
<p>Ensure transition to the Pathway Team is timely and based on individual need.</p> <p><b>*(Recommendation 9)</b></p>	<p>Senior Manager, Children In Care</p>	<p>December 2014</p>	<p>Analysis to be undertaken to understand the resource implications of the service taking young people prior to age 16 and how this could be resourced.</p>	<p>Greater flexibility around the timing of transition to the Pathway Team based on each young persons individual needs. Fewer disruptions enabling young people to focus on</p>	<p>Realignment of the Pathway service proposed. If the proposal is agreed, there will be a seamless transition from being looked after to becoming an adult and no longer a need for a case to</p>

				their GCSE's etc. A report is produced and shared	transfer.
Raise the profile of the Independent Visitors Service  <b>*(Recommendation 11)</b>	Inclusion Team	July 2014	Identify additional methods and forums in which information about the Independent Visiting Service can be communicated to children, Social Workers, Foster Carers and Professionals	A report is provided on the number of young people accessing the service and overall effectiveness of the service	A report was presented to the Corporate Parenting Group Meeting in September 2014.
Ensure young people understand their Pathway Plan and are given every opportunity to engage in the process  <b>*(Recommendation 12)</b>	Senior Manager, Children In Care	March 2015	Social Workers and the Pathways Team to work together to identify ways to ensure that young people are more involved and take ownership of their Pathway Plan.  Care leavers to be consulted on what would increase their ownership of the	Increased ownership will result in increased engagement and therefore a better chance of the targets in the plan being achieved.  Report provided on the quality of plans following implementation of	This action is in the process of being undertaken. An audit of needs assessments and Pathways Plans was recently undertaken and is informing this work.  Care leavers views sought via the CICC and drop-in group.

			Pathway Plan.	the Liquid Logic IT system Feedback from young people is collated and responded to, with the support of the Inclusion Service	
Ensure care leavers have access to suitable accommodation and their own tenancies  *(Recommendations 23, 24, 25)	Sheila Jacobs (Regeneration) and Pathway Team Manager	July 2014	Housing Division & CYPD to work collaboratively to undertake an analysis of Care Leavers currently accommodated in supported housing and to develop and implement an accommodation pathway for LAC	To improve access to accommodation and to ensure that there is sufficient quantity of good quality accommodation that meets the needs of Care Leavers	Proposal and Terms of Reference drafted  Initial process map developed. Monthly strategic Housing Group established in July 2014
		April 2015	Housing Division & CYPD to work collaboratively to develop arrangements for the quality monitoring of	To develop an standardised approach to accommodation placements for Care Leavers that	Report drafted analysing and comparing current quality framework for spot-purchased accommodation with

			<p>organisations providing accommodation &amp; support.</p> <p>Introduce a forum on the updated 'Right Side of Care' website for placing online advertisements for sharing accommodation</p>	<p>makes best use of existing provision and minimises the usage of high-cost spot-purchased accommodation</p>	<p>Supported Housing Quality Assessment Framework. Progress update provided to the Corporate Parenting Group in September 2014, showing financial savings but also better quality provision i.e. staffed 24hrs and smaller provision.</p>
<b>Enjoying and Achieving Economic Wellbeing</b>					
<b>Objective</b>	<b>Responsibility</b>	<b>Timescale</b>	<b>Action</b>	<b>Outcome</b>	<b>Progress To Date</b>
<p>Increase employment opportunities for care leavers (vocational and academic)</p> <p>*(Recommendation 21)</p>	14-19 team	March 2015	<p>Pathway Team to work with the 14-19 Employment Team and Connexions to increase the range of opportunities available for individual care leavers.</p> <p>Performance</p>	<p>More care leavers access vocational and academic courses, which results in employment.</p> <p>Number of care</p>	<p>Ongoing work taking place between the two service areas. The number of care leavers at age 19 in EET is increasing year on year. In March 2014, the figure was 68%, a significant rise from the previous year.</p>

			<p>systems capture this information</p> <p>Links between the Pathway Team and Wirral apprenticeship programme are further strengthened</p>	<p>leavers accessing EET is increased and which includes more apprenticeships.</p>	<p>Awaiting the latest performance figures.</p>
<p>Ensure looked after children's reviews and personal education plans are undertaken in accordance with Regulations</p> <p><b>*(Recommendation 15)</b></p>	<p>Corporate Safeguarding Manager</p>	<p>December 2014</p>	<p>Where appropriate Independent Reviewing Officers and social workers should combine the LAC Review and PEP Meetings to make more effective use of professionals time</p> <p>Identify ways of sharing data more effectively in relation to looked after children between schools and</p>	<p>Reviews will have greater oversight of educational achievement and professionals will spend less time in meetings</p>	<p>This has recently been implemented to avoid duplication.</p> <p>LACES (Looked After Children Education Support) team now spends time in each social care district, which has improved communication between the service and locality social work teams.</p>

			<p>specialist services</p> <p>Analysis of PEP's is undertaken at the Practice improvement Meetings Chaired by the Head of Service</p>		<p>Completed and actions set for district social work teams.</p>
<p>Ensure the Personal Education Allowance meets the identified needs of looked after children</p> <p><b>*(Recommendation 17)</b></p>	<p>Virtual Head Teacher</p>	<p>June 2015</p>	<p>Schools to ensure that the Personal Education Allowance is being used as effectively as possible to improve the outcomes for looked after children</p>	<p>This will ensure the money is being spent appropriately and attainment levels will increase, thereby improving further education and employment opportunities.</p>	<p>The Virtual Head will provide an update mid 2015</p>
	<p>LACES Team</p>	<p>June 2015</p>	<p>The LACES Team to ensure that all children who are entitled to a Personal Education Allowance have access to the</p>		

			<p>funding.</p> <p>The LACES Team to analyse the effectiveness of the Personal Education Allowance and the benefits it is having on looked after children</p>		
<p>Introduce and implement a system to allocate Pupil Premium to all schools</p>	<p>Virtual Head Teachers</p>	<p>December 2014</p>	<p>Allocate the funds to each school</p> <p>Evaluate the impact of the funds</p>	<p>Schools receive the relevant funding and results in improved attainment as a result of the changes made in the way the Premium is used</p>	<p>Funds have been allocated. Progress report on impact will be provided to the Corporate Parenting Group in January 2015.</p>
<p>Ensure all placements promote Independent living skills and employment and training opportunities</p> <p><b>*(Recommendation 3)</b></p>	<p>Fostering Service Team Manager</p>	<p>March 2015</p>	<p>Fostering Service to develop closer links with the Employability Team so that Foster Carers are more aware of the employment and</p>	<p>Foster Carers play a more active role in supporting children in placement to be better equipped for adulthood. This will result in increased</p>	<p>This work is ongoing and will be reported to the Corporate Parenting Group in March 2015.</p>

			<p>training opportunities for looked after children.</p> <p>Foster Carers receive relevant training and support from their supervising social worker on how to support young people to develop their independent living skills to the children in their care. Foster carer reviews will routinely assess this</p>	<p>attainment levels in schools and more young people accessing further education/training and going on to gain employment.</p>	
<p>To ensure the education needs of looked after children are prioritised via high quality personal education plans.</p> <p><b>*(Recommendation 14 &amp;</b></p>	<p>Senior Manager, Children in Care and Virtual Head Teacher</p>	<p>December 2014</p>	<p>Audits undertaken to identify missing Personal Education Plans and assess quality. Workshops subsequently delivered to Social Workers to raise the</p>	<p>Better quality Personal Education Plans will result in increased educational attainment for looked after children</p>	<p>Audits have been undertaken.</p> <p>A progress report will be presented to the Corporate Parenting Group in January 2015 on all</p>



16)	Senior Manager, Children in Care and Virtual Head Teacher	December 2014	<p>profile, importance and quality of Personal Education Plans.</p> <p>Performance systems strengthened to identify missing plans, ensure plans are reviewed and are of good quality. A selection of plans will be audited twice yearly to monitor the quality.</p> <p>All Personal Education Plans, Individual Placement Agreements and Placement Plans to identify who will be responsible for</p>	<p>Closer relationships between schools and the Fostering Service, which will make it clearer to Foster Carers their role in improving educational attainments for children in their care.</p> <p>LACES RAG rate the quality of plans twice yearly and is fed in to the Social Care Practice Improvement meeting.</p> <p>Systems capture who is attending parents evenings</p>	<p>of the actions linked to these two recommendations (14 and 16)</p> <p>LACES workers now spend time working alongside social work teams in locality offices.</p> <p>In place and is a regular feature of the PIM (Practice Improvement Meetings), which the Virtual Heads regularly attend. Progress report will be provided in January 2014.</p> <p>Work is ongoing on this action.</p>
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	Virtual Head Teacher	December 2014	attending the parents' evenings of looked after children.  Performance systems strengthened to track foster carer and residential staff attendance at parents evenings		
Create closer working relationships and understanding of respective roles for professionals involved in supporting the educational attainment of looked after children	Virtual Head Teacher	Ongoing	Designated Teachers continue to receive looked after children training on an individual basis linked to the existing training programme	Professionals are more aware of the barriers impacting on looked after children achieving and are better equipped to help them overcome them.	
	Fostering Service Team Leader and Residential Team Manager	March 2015	Foster Carers and residential staff to receive training on attending parents'		

			evenings.		
The education needs of looked after children placed outside the borough are equally prioritised	Senior Manager, Children in Care	December 2014	The North West Regional Protocol for supporting the education of children placed out of authority is reviewed, updated and briefed out.	The educational attainment of children placed outside the Borough is closely monitored and support is provided to ensure these children achieve their potential.	Attendance figures are received via Welfare Call so that managers are aware of attendance and can intervene where appropriate.
Ensure all school governors recognise and prioritise the needs of looked after children in schools	Virtual Head Teacher	December 2014	Governors receive training in relation to looked after children, which is targeted at those schools who have not received it and where possible involving input from the Children In Care Council.	Schools will have a better understanding of the needs of looked after children and be better equipped to meet their needs. Figures of how many attend are provided to the group.	
The development of stronger working relationships between schools and Social Workers  *(Recommendation 13)	Senior Manager, Children in Care and Virtual Head Teacher	December 2014	Consider the most appropriate ways to develop these relationships and engage schools in this process.	Better communication will result in schools being kept informed of the changes affecting children	

			<p>Consider how to implement multi-agency practice training involving health, education and social care.</p> <p>Promote more multi-agency working and Improve protocols for sharing information between Schools, Specialist Services, Health and other professionals</p>	and enable them to respond to their needs more effectively.	
<p>Ensure looked after children are ready for further education, training and employment when they leave care  <b>*(Recommendation 18, 19 and 20)</b></p>	14-19 Team and Senior Manager Children in Care	March 2015	<p>An additional peer mentor and apprentice to be recruited to increase the capacity of the employability team (care leavers)</p> <p>Further Identify and promote opportunities for internships and work</p>	<p>More young people will be able to access work experience, which will increase their employability and raise their aspirations. More young people will go on to gain employment</p>	<p>Linked to (Recommendation 21). As indicated, there are strong working relationships between the 14-19 team and Pathway team, evidenced by an increase in care leavers aged 19 in EET. Update report will be provided to</p>

	<p>Pathway Team</p>	<p>March 2015</p>	<p>experience for looked after children and care leavers</p> <p>Explore further opportunities to engage private companies to offer work experience, internships and apprenticeships to care leavers</p> <p>Review how the Department can review the Pathway Plans for Former Relevant Children</p>	<p>A clear strategy is in place to increase the number of care leavers who attend higher University and gain employment</p>	<p>the Group in March 2015.</p>
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### **3.0 RELEVANT RISKS**

- 3.1 Improving outcomes for children in care and care leavers is a key responsibility of the Council and in fulfilling its corporate parenting responsibilities. A focus on outcomes is also a central part of Ofsted inspection frameworks with specific outcome measures for children in care and care leavers.

### **4.0 OTHER OPTIONS CONSIDERED**

- 4.1 None. As indicated above, this report provides an update on a Review previously undertaken by this Committee.

### **5.0 CONSULTATION**

- 5.1 Children in care, care leavers and Council officers were consulted during the initial review by the Overview and Scrutiny Committee in 2013. Children and young people have subsequently been consulted as part of the work of the Corporate Parenting Group in setting actions and outcome measures in order to meet the Recommendations made by the Committee.

### **6.0 OUTSTANDING PREVIOUSLY APPROVED ACTIONS**

- 6.1 None.

### **7.0 IMPLICATIONS FOR VOLUNTARY, COMMUNITY AND FAITH GROUPS**

- 7.1 Voluntary, Community and Faith Groups are partners, working with the Council and assist in helping the Council to undertake its obligations including in relation to Corporate Parenting.

### **8.0 RESOURCE IMPLICATIONS: FINANCIAL; IT; STAFFING; AND ASSETS**

- 8.1 None.

### **9.0 LEGAL IMPLICATIONS**

- 9.1 The Council has obligations as a Corporate Parent and which are reported on and measured internally and also by external bodies such as Ofsted, and the LGO.

### **10.0 EQUALITIES IMPLICATIONS**

- 10.1 Has the potential impact of your proposal(s) been reviewed with regard to equality?

Yes an Impact Review has been undertaken and can be found via the following link.

<https://www.wirral.gov.uk/my-services/community-and-living/equality-diversity-cohesion/equality-impact-assessments/eias-april-2014/eias-families-wellbeing>

## **11.0 CARBON REDUCTION AND ENVIRONMENTAL IMPLICATIONS**

11.1 None.

## **12.0 PLANNING AND COMMUNITY SAFETY IMPLICATIONS**

12.1 None.

## **13.0 RECOMMENDATION/S**

13.1 That this Committee considers the Corporate Parenting Strategy Action Plan and the progress being made through the Corporate Parenting Group in implementing the Recommendations previously made by this Committee, to further improve outcomes for children in care and care leavers.

## **14.0 REASON/S FOR RECOMMENDATION/S**

14.1 To enable the Committee to comment on the progress made and make further recommendations if required.

### **REPORT AUTHOR:**

Simon Fisher - Senior Manager Children in Care

telephone (0151) 666 4293  
email simonfisher@wirral.gov.uk

### **APPENDICES**

None

### **BACKGROUND PAPERS/REFERENCE MATERIAL**

None

### **BRIEFING NOTES HISTORY**

Briefing Note	Date
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<b>See Above.</b>	
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**SUBJECT HISTORY (last 3 years)**

<b>Council Meeting</b>	<b>Date</b>
<b>Overview and Scrutiny Committee</b>	<b>7<sup>th</sup> November 2012</b>
<b>Overview and Scrutiny Committee</b>	<b>21<sup>st</sup> January 2013</b>



## FOR INFORMATION ONLY

## WIRRAL COUNCIL

## CABINET

**6 NOVEMBER 2014**

<b>SUBJECT:</b>	<b>AN ASSET BASED APPROACH TO SUPPORT 'USING SOCIAL CARE RESOURCES EFFECTIVELY TO TRANSFORM LIVES'</b>
<b>WARD/S AFFECTED:</b>	<b>ALL</b>
<b>REPORT OF:</b>	<b>DIRECTOR OF ADULT SOCIAL SERVICES</b>
<b>RESPONSIBLE PORTFOLIO HOLDER:</b>	<b>COUNCILLOR CHRISTINE JONES</b>
<b>KEY DECISION</b>	<b>YES</b>

### 1.0 EXECUTIVE SUMMARY

- 1.1 Wirral Council faces a major challenge in meeting rising needs and new legislative requirements through the Care Act as well as improving health and social care responsiveness and performance. It has to do this in the context of reducing resources. The challenge is particularly acute in responding to the needs of people with health and social care needs, where an ageing population together with increasing complexity associated with people with multiple disabilities has continued to drive demand for care and support.
- 1.2 The Care Act fundamentally shifts the nature of assessment and support planning. The Council will have a legal duty to meet assessed "eligible needs" for adults. The Act aims to offer more flexibility in relation to what the person needs and what they want to achieve within the care planning process.
- 1.3 The legislative changes drive the need to offer assessment and support planning that is both proportionate to that level of need and based on an approach that recognises the individuals assets. i.e. enabling people to determine the best way in which their needs can be met utilising their own resources, with any additional support being provided via the local authority.
- 1.4 In order to meet the new legislative requirements and to use resources as effectively as possible it is critical to change the nature of the demand for services, not through focusing on service supply but through reframing how people access and are supported by their local communities.
- 1.5 This report sets out the need to consult on a new framework for the assessment of social care need and to bring the policy framework for social care provision into line with Care Act Guidance

## 2.0 BACKGROUND AND KEY ISSUES

2.1 The Care Act aims to reform the care and support system into one that:

- Focuses on people's well-being and support to help them remain independent for as long as possible.
- Introduces greater national consistency in access to care and support.
- Provides better information to help people make choices about their care.
- Gives people more control over their care.
- Improves support for carers.
- Improves the quality of care and support.
- Improves the integration of different services.

2.2 In order to respond to the legislative changes and within the context of reducing resources, it is proposed that changes are required with regard to how people are assessed and supported. We want to bring together policy changes so that our assessments emphasise people's skills, abilities and resources rather than focussing solely on what they can't do.

2.3 The Council provides care and support of different types to thousands of adults across the borough. This report seeks agreement to consult on a proposal to continue to use this budget as effectively as possible, through clarifying policy to provide more appropriate support to a range of people who require health and social care support.

2.4 This report seeks agreement to consult with the public and with individuals that may be directly affected, on a new approach that has four key components:

- Introducing an asset based approach to assessment with a formal focus on the positive attributes that individuals have, to include what they can, or have potential to do for themselves. To also consider the support that people have available to them as opposed to the deficit approach.
- Ensure people are supported only to meet assessed need in the most effective ways and are not in receipt of additional services funded by the Council.
- Embedding the '*Just Enough Support*' model and approach. This approach focuses on developing skills for independence rather than simply maintaining support it also includes considering a wide range of support options including Assistive Technology, Self Directed Support and Reablement.
- Working with a cohort of older people with disabilities who are currently in sometimes inappropriate, long term living situations. We will work with those people to find more suitable living arrangements.

2.5 Communities may be able to do more to support people effectively, with our help. Wirral people have the right to choose the support and services best suited to their needs within the context of using resources to best effect. We aim to enable people to develop the skills to become more independent and more directly involved in shaping their own solutions.

2.6 This is a powerful opportunity to develop such new ideas. For us, personalisation is not simply the fragmentation of social care into a myriad of micro markets with people merely commissioning their own care and support, but an opportunity to radically change the focus towards an Asset Based approach, focusing on what people **can** do not on what they **can't** do.

- 2.7 This policy and approach is standard across many Local Authorities providing social care, and by implementing this approach Wirral would come into line with national best practice and policy.

#### **Understanding the implications for the Council of a national eligibility framework.**

- 2.8 The implications for assessment and care management staff with a move to proportionate assessments with an 'asset based' approach i.e. enabling people to determine the best way in which their needs can be met utilising their own resources, with any additional support being provided via the local authority.
- 2.9 The need for clear information about self-funders, not just in care homes but also those with eligible needs who are purchasing community based support services, who will be entitled to an assessment of need, support plan and annual review
- 2.10 Primarily, the council will redesign the approach to assessments in order to facilitate the assessment of wellbeing as required under the Care Act, and to enable people to become more independent, this focuses on what they can do for themselves, rather than what they are unable to do.
- 2.11 Taking an asset-based approach involves mobilising the skills and knowledge of individuals and the connections and resources within communities and organisations, rather than focusing on problems and deficits. The approach aims to empower individuals, enabling them to rely less on public services.
- 2.12 We will focus the support we provide on moving people towards becoming more independent, making sure that they are not receiving long term care when they could potentially be receiving another type of support which would see their condition, living situation or life chances improve. This approach seeks to reduce people's dependence on health and social care services.
- 2.13 This approach will include a range of initiatives including working with a cohort of older people who are currently in sometimes inappropriate, long term living situations. We will work with those people to find more suitable living arrangements. The move towards supported living and accommodation has been inarguably positive for people with disabilities. However, it is often the case that as people age, and those with learning disabilities are living longer, so do their health and social care needs change and a supported living environment may no longer be appropriate or supportive for this group of people.
- 2.14 We will work with older people to find suitable, desirable extra care housing, supported living or residential care living arrangements which can better meet their needs.
- 2.15 No one will be forced to accept any new proposal for their care, it will be a consultative approach as the Council attempts to balance the requirement of using financial resources appropriately and providing the appropriate type of support to meet the assessed need of the people involved. All individuals will be reassessed and receive advice, guidance and support in the decision making process.

- 2.16 Another element of this approach relates to a number of day services that support people with Learning Disabilities, Physical Disabilities and Mental Health difficulties. The Council as an in-house service currently, directly provides some of these services; some are provided externally as commissioned services. There is already agreement, from the Council and through comprehensive discussions and work with people using the services, to progress to create a Local Authority Company to deliver in-house day services by the end of this municipal year.
- 2.17 In order to ensure that people's needs are met appropriately the Council no longer 'double-funds' people who are being provided with more than one type of support to meet their assessed needs. What this means, in practice, is that people who have been assessed as needing 24-hour care packages, and are therefore either in residential or some other type of 24-hour care to meet their needs, would no longer be eligible to access day services funded by the Council. If they wish to continue accessing day services, given it is over and above their assessed need, they would be required to pay separately for that support.
- 2.18 The final element of this approach embeds the '*Just Enough Support*' model and approach by considering a wide range of support options including Assistive Technology, Self Directed Support and Reablement. The Council has a duty to serve Wirral through providing support to its most vulnerable residents and therefore, quite rightly, that is what a huge element of the Council's budget is spent on.
- 2.19 We will also focus the support we provide on moving people towards becoming more independent, making sure that they are not receiving long term care when they could potentially be receiving another type of support which would see their condition, living situation or life chances improve. This approach seeks to reduce people's dependence on health and social care services. Our proposal is to create a new economic model for social care, in which we meet our service and financial challenges by harnessing the underutilised and untapped resources outlined above.

### **3.0 RELEVANT RISKS**

- 3.1 One element of this approach is predicated on people choosing to relocate accommodation into more appropriate settings, either Extra Care housing or residential care. Individuals will hold tenancy agreements and hold the right to tenure and as such may choose not to give this up. All individuals will be reassessed and receive advice, guidance and support in the decision making process.

### **4.0 OTHER OPTIONS CONSIDERED**

- 4.1 Previous initiatives and budget options have seen the transformation of all our health and social care services, we have radically changed the way we interact with people and how we deliver services. This is the final stage, alongside integration, of our transformation programme in which we have focussed on the delivery of a range of previous options presented to members over the period 2013 to 2016

## 5.0 CONSULTATION

- 5.1 This report seeks agreement to undertake a 12 week consultation commencing 17 November 2014 on this new approach and the supporting policy changes. We aim to hold wider consultation with all social care users and the public who may need social care support in the future. We will also consult with people directly impacted by elements of this proposal. Additionally we shall consult with key stakeholders, strategic partners and organisations. This is critical as health and social care becomes more fully integrated, we will consult through our joint governance forums and mechanisms.
- 5.2 The 12 week period of consultation will last from 17 November 2014 to 9 February 2015. During this period we will consult with the following;
- All Social Care Users who come into contact with Adult Social Services during the consultation period via the statutory review process – a questionnaire inviting views on these changes will be shared by Social Care staff with people who use services.
  - Potential Social Care Users by contacting providers of Social Care, i.e. Care Homes and Domiciliary Care Providers, who the Council does not contract with, and with their permission sending the questionnaire to their customers to gain their views on the changes.
  - People directly impacted upon, for instance, older people with disabilities in supported living, people receiving assistive technology, people accessing Local Authority run Day Services. This will be done through face to face consultations with the person who co-ordinates their care
  - Stakeholders, strategic partners and organisations through the Chief Executives of the Wirral Community Trust, Cheshire Wirral Partnership (CWP) and Wirral University Teaching Hospitals (WUTH), to cascade to staff who will also need to adopt the same asset based approach to their work, and through Healthwatch and Community Action Wirral, to cascade to providers of health and social care across Wirral.
  - Staff employed by the Council who co-ordinate or provide social care to Wirral residents.
- 5.3 Key meetings to which the proposal will be taken include;
- 17 November 2014 - Vision 2018 Engagement Group where representatives of the Wirral Older People's Parliament, Wirral Carers groups, advocacy organisations, independent day centres, WIRED, patient forums, Community Action Wirral, Healthwatch, Disability groups, young people's and family groups, church groups and multi-cultural groups meet.
  - 18 November 2014 - Vision 2018 Implementation Group where leads on the delivery of the vision meet.
  - 26 November 2014 - Vision 2018 Strategic Leadership Team where the Chief Executives of the key stakeholders meet.
  - 4 December 2014 - Vision 2018 Prevention, Self Care & Community Development Workstream, where senior managers from the Council and Health meet to develop an asset based approach to delivering support for people.

Through these groups the proposals will be cascaded and consulted on widely.

5.4 Between 9 and 28 February 2015, analysis of the feedback on the consultation will be completed and presented to the Families and Wellbeing Departmental Management Team and the Joint Strategic Leadership Group with Health colleagues.

## **6.0 IMPLICATIONS FOR VOLUNTARY, COMMUNITY AND FAITH GROUPS**

6.1 We are further integrating our work with partners constantly, particularly with NHS agencies across the borough. Implementing this option would not impact on the NHS or any of our key partners in a negative way. Successfully implementing new approaches to assessment for vulnerable adults, which focus on improving their ability to live independently, would be of great benefit to the NHS and other public services in Wirral.

6.2 We commission services across the community, voluntary and faith sector, amounting to a significant annual investment. Similarly with our public sector partners, we believe that colleagues throughout the CVF sector would welcome implementing this option successfully.

6.3 We would, as a matter of course, be required to monitor the outcomes of the people affected by this approach to ensure both their wellbeing remained paramount and also that unnecessary or unbudgeted pressure was not being placed on CVF sector as a result of this change.

6.4 This approach would, potentially, affect most adults currently accessing support through a care package. It would involve those people being reassessed to ensure their care needs are being met in the most appropriate manner to move them towards independence, as per the Council's corporate priorities.

6.5 Many people will see no change in their support, some may see their support changed, increased or reduced depending on their assessed need and the most appropriate level of need.

6.6 There are no implications for staff in relation to this option, in terms of redundancy or changes to working conditions. However, assessment staff such as social workers will require training and support to deliver the changed focus of assessment and support planning, according to the potential new policy.

## **7.0 RESOURCE IMPLICATIONS: FINANCIAL; IT; STAFFING; AND ASSETS**

7.1 We will be implementing a full workforce development programme to embed the culture and learning required and are working with a regional LA who have successfully implemented this approach to share learning and best practice. There is also an anticipated rise in demand due to the additional burdens of the Care Act so the council will be required to ensure it has sufficient assessment capacity to meet this additional demand.

## **8.0 LEGAL IMPLICATIONS**

- 8.1 The proposal incorporates changes in relation to Care Act compliance in assessment and support planning. The Council will work with each person this option would impact on, on a one-to-one basis, to ensure that we continue to meet our statutory duty to assess and meet social care needs effectively and appropriately.
- 8.2 Part of this approach is predicated on people choosing to relocate accommodation into more appropriate settings, either Extra Care housing or residential care. Individuals will hold tenancy agreements and hold the right to tenure and as such may choose not to give this up. All individuals will be reassessed and receive advice, guidance and support in the decision making process.
- 8.3 Nobody will have their care packages reduced, increased or otherwise changed without a detailed and comprehensive assessment and consultation period and issues, complaints and other concerns which are raised by individual people and their carers will be dealt with sensitively, swiftly and effectively.

## **9.0 EQUALITIES IMPLICATIONS**

- 9.1 Social care services are targeted towards the needs of specific people with critical and substantial needs. These policy changes are focused on this group, however no individual care and support package changes will be made without a detailed and comprehensive assessment in relation to each individual's assessed eligible need.

## **10.0 CARBON REDUCTION IMPLICATIONS**

- 10.1 N/A

## **11.0 PLANNING AND COMMUNITY SAFETY IMPLICATIONS**

- 11.1 N/A

## **12.0 RECOMMENDATION/S**

- 12.1 Cabinet are asked to agree to a period of 12 weeks consultation commencing 17 November 2014 in order to consult with both;
- a) The wider public in order to ensure that people who are not currently in receipt of services but could need them in the future have a say.
  - b) People directly impacted by elements of this proposal and to receive a further report in December outlining the outcome and feedback from the consultation

## **13.0 REASON/S FOR RECOMMENDATION/S**

- 13.1 The consultation is required in order for us to generate a series of neighbourhood level, borough wide benefits, these are:
- Better solutions to meet existing social care needs in Wirral and, in the process, built community capital within the neighbourhood and across the borough as a whole

- In order to consult on policy changes resulting from the implementation of the Care Act (2014)
- To enable us to communicate a greater understanding the implications for the Council of a national eligibility framework.
- The implications for assessment and care management staff with a move to proportionate assessments with an 'asset based' approach i.e. enabling people to determine the best way in which their needs can be met utilising their own resources, with any additional support being provided via the local authority.
- The need for clear information about self-funders, not just in care homes but also those with eligible needs who are purchasing community based support services, who will be entitled to an assessment of need, support plan and annual review
- To enable us to develop an innovative suite of solutions, to the problem of how to meet rising needs with declining public finances.

**REPORT AUTHOR:** Christine Beyga  
 Head of Delivery  
 telephone: (0151 666 3624)  
 email: [christinebeyga@wirral.gov.uk](mailto:christinebeyga@wirral.gov.uk)

**APPENDICES**

N/A

**REFERENCE MATERIAL**

N/A

**SUBJECT HISTORY (last 3 years)**

Council Meeting	Date
N/A	



## WIRRAL COUNCIL

### FAMILIES AND WELLBEING POLICY & PERFORMANCE COMMITTEE

2<sup>ND</sup> DECEMBER 2014

<b>SUBJECT:</b>	<b><i>COMMITTEE WORK PROGRAMME</i></b>
<b>REPORT OF:</b>	<b><i>THE CHAIR OF THE COMMITTEE</i></b>

#### 1.0 EXECUTIVE SUMMARY

- 1.1 This report updates Members on progress towards delivering the work programme for the Families and Wellbeing Policy & Performance Committee.

#### 2.0 BACKGROUND AND KEY ISSUES

- 2.1 The Families and Wellbeing Policy & Performance Committee is responsible for proposing and delivering an annual work programme. This work programme should align with the corporate priorities of the Council and be informed by service priorities and performance, risk management information, public or service user feedback and referrals from Cabinet or Council.
- 2.2 The work programme is made up of a combination of scrutiny reviews, standing items and requested officer reports. This provides the committee with an opportunity to plan and regularly review its work across the municipal year. The current work programme for the Committee is attached as Appendix 1.

#### 3.0 CURRENT SCRUTINY REVIEWS - UPDATE

##### 3.1 Future Council

Members will be aware that, during September and October, detailed scrutiny work has taken place with members of this Committee focusing particularly on four Future Council options, namely:

- Youth and Play Services
- Girtrell Court
- All-age Disability Service
- West Kirby Marine Lake

The task and finish work resulted in members producing a report which was agreed at the special budget meeting of the Families and Wellbeing Policy & Performance Committee, held on 3<sup>rd</sup> November. The final report will be submitted to Cabinet, along with similar reports from the other Policy & Performance Committees on 9<sup>th</sup> December, prior to budget decisions being finalised.

##### 3.2 Safeguarding Children Scrutiny Review

Although evidence-gathering for this review is well underway, progress since early September has been very limited due to the focus on scrutiny work relating to the Future Council programme. Panel members observed a meeting of the Local Safeguarding Children Board and met with the Chair of the Board. In addition, two focus group sessions with front-line social workers have been held. Future sessions will include meetings with schools. Sessions with children and families who have experience of the system are also being planned.

#### **4.0 REPORTS DISTRIBUTED TO MEMBERS SINCE THE LAST COMMITTEE MEETING**

- 4.1 At a previous meeting, Committee agreed, in principle, that in order to reduce the number of agenda items at meetings, some reports will be distributed to Committee Members outside the committee schedule. In order to maintain public transparency, it was also agreed that all reports dealt with in this way will be highlighted in this report.
- 4.2 Since the last Committee meeting, no reports have been distributed to members in this way.

#### **5.0 SPOTLIGHT SESSIONS**

- 5.1 At a previous meeting, Committee agreed, in principle, for members to hold Spotlight sessions, which, in an informal setting, will enable a topic to be explored in greater detail than time would allow during a formal Committee meeting.
- 5.2 Future sessions are arranged as follows:
- An update of the provisions of the Children and Families Act 2014 – Led by Julia Hassall (27<sup>th</sup> November 2014)
  - Proposals for the implementation of the Care Act 2014 – Led by Graham Hodgkinson (January 2015 – date to be confirmed)
  - NHS & Social Care Integration plus Vision 2018 – Led by Graham Hodgkinson (Date to be confirmed in early 2015)

#### **6.0 ATTAINMENT SUB-COMMITTEE**

- 6.1 The next meeting of the Attainment Sub-Committee is scheduled for 10<sup>th</sup> December 2014. Among the agenda items are an update on child poverty hubs and a report on school exclusions and alternative provision in the borough.

#### **7.0 HEALTH & CARE PERFORMANCE PANEL**

- 7.1 The first meeting of the Health & Care Performance Panel was held on 20<sup>th</sup> October 2014. A report from that meeting can be found as a separate item on the agenda for this meeting. Further meetings of the Panel are planned for 19<sup>th</sup> November, when care home issues will be central to the agenda followed by a meeting on 11<sup>th</sup> December when the Panel will receive an update from Wirral University Teaching Hospital.

#### **8.0 CLATTERBRIDGE CANCER CENTRE – PROPOSED RE-ORGANISATION OF SERVICES**

- 8.1 Members will be aware of the proposal to re-configure the services provided by Clatterbridge Cancer Centre (CCC). A joint health scrutiny committee, comprising members from across Cheshire and Merseyside, has been appointed to scrutinise the proposals in detail. Wirral Council is represented on the joint committee by Councillors Moira McLaughlin and Wendy Clements. The following meetings have either already been held or are being planned:

Date	Venue	Activities
23 <sup>rd</sup> October	Liverpool	Scope and plan the review
6 <sup>th</sup> November	Clatterbridge	Site visit plus discussions with patient representatives and staff representatives
13 <sup>th</sup> November	Bootle	Themes - Financial Issues and Project Management, with witnesses including: Andrew Cannell, Chief Executive of the Clatterbridge Cancer Centre; Yvonne Bottomley, Deputy Chief Executive and Director of Finance; Fiona Jones, Project Director; and Heather Bebbington, Associate Director of Human Resources and Organisational Development.
27 <sup>th</sup> November	St Helens	Themes – Clinical case for change and consultation analysis, with witnesses including: Dr Peter Kirkbride, Medical Director; Dr Nicky Thorp, Associate Medical Director; Professor Dan Palmer, Chair of Medical Oncology; Helen Porter (Director of Nursing and Quality) Alan White, Chairman; Jackie Robinson, Consultation Lead; Emer Scott, Associate Director of Communications.
4 <sup>th</sup> December	Liverpool	Wrap-up meeting. Members will draw their conclusions from the evidence presented at previous meetings.

The administration for the joint committee is being provided by Liverpool City Council. Copies of the meeting agendas, reports and minutes are available on the following link: <http://councillors.liverpool.gov.uk/ielistmeetings.aspx?CId=1445&Year=0>

## 9.0 PROGRESS IMPLEMENTING PREVIOUS RECOMMENDATIONS

9.1 The outstanding recommendations from previous scrutiny reviews for this Committee relate to the following Reviews completed in the previous municipal year. It has previously been agreed by members that these scrutiny reports will be monitored as follows:

- Outcomes for Looked After Children – An update report is included as a separate item elsewhere on this agenda.
- Implications of the Francis Report for Wirral - referred to the Health and Care Performance Panel for initial consideration. This report was discussed by Panel members at a meeting held on 20<sup>th</sup> October. A summary of that meeting is reported as a separate item elsewhere on this agenda.
- Quality Assurance and Standards in Care Homes - referred to the Health and Care Performance Panel for initial consideration. This report was discussed by Panel members at a meeting held on 19<sup>th</sup> November 2014.

## **10.0 THE FORWARD PLAN AND PRE-DECISION SCRUTINY**

10.1 At a meeting of the Chair, Vice chair and Spokespersons, held on 6<sup>th</sup> November, it was proposed to place a greater emphasis of the Committee's future work on pre-decision scrutiny. Officers will aim to establish a mechanism which will enable members to more easily review the Forward Plan and, therefore, identify items for pre-decision scrutiny.

## **11.0 FRAMEWORK FOR EFFECTIVE WORKING BETWEEN THE HEALTH & WELLBEING BOARD, HEALTHWATCH AND HEALTH SCRUTINY**

11.1 The Robert Francis report stressed the necessity "to promote the coordination and cooperation between local Healthwatch, Health & Wellbeing Boards and local government scrutiny committees". Further work needs to take place to agree and document an appropriate working relationship for Wirral. A meeting has been arranged on 5<sup>th</sup> December 2014 between representatives of health scrutiny, Healthwatch and the Health & Wellbeing Board to propose areas for collaborative working and avoid duplication of effort.

## **12.0 RECOMMENDATIONS**

12.1 Members are requested to approve the updated Families and Wellbeing Policy & Performance Committee work programme for 2014/15 as shown in the appendix, making any necessary amendments.

**REPORT AUTHOR:** Alan Veitch  
Scrutiny Support  
0151 691 8564  
email: [alanveitch@wirral.gov.uk](mailto:alanveitch@wirral.gov.uk)

Key Activities	Lead Member / Officer	Reason for Review	May 2014	June 2014	July 2014	Aug 2014	Sept 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	April 2015	Outcome
<b>Committee Dates</b>					Tues 8th		Tues 9th		Mon 3rd	Tues 2nd		Mon 2nd		Mon 13th	
<b>Scheduled Reviews</b>															
Safeguarding Children	Cllr Moira McLaughlin	Agreed by P&P Committee on 5th Dec 2013													
Domestic Violence	Cllr Janette Williamson	Agreed by P&P Committee on 9th Sept 2013													
Future Council options	Cllr Moira McLaughlin	Part of Future Council process													Complete - Report to be submitted to Cabinet on 09/12/14.
Reducing hospital admission and dependency on nursing and residential home for older people		Proposed by Spokespersons - July 2013													12/08/14 - Spokespersons agreed to prioritise this review for early 2015
<b>Impact Report from previous In-depth Reviews</b>															
Looked After Children Review															
Implications of the Francis Report for Wirral															12/08/14 - Spokespersons agreed to refer this item to the Health & Care Performance Panel. A report was presented to the Panel on 20/10/14.
Review of Co-optees															12/08/14 - Spokespersons agreed to remove this item from the 2014/15 work programme
Quality Assurance and Standards in Care Homes															12/08/14 - Spokespersons agreed to refer this item to the Health & Care Performance Panel. A report is due to be discussed by the Panel on 19/11/14.
<b>Reports Requested to Committee</b>															
Families and Wellbeing Departmental Plan	Clare Fish														Complete
Cheshire, Warrington & Wirral Area Team of NHS England, Two Year Plan (to include proposed service reviews)	Andrew Crawshaw	Item requested by NHS England Area Team													Complete, although NHS England Area Team will update members during the next 2 years regarding specific projects
Clatterbridge Cancer Centre - Restructuring proposals (Are the proposals a substantial variation to service for Wirral?)	Jacqueline Robinson	Item offered by Clatterbridge Cancer Centre													08/07/14 - Members agreed that the proposals were a substantial variation to service. Wirral will participate in the proposed joint scrutiny arrangements across Merseyside and Cheshire Local Authorities
Future Council - outline of process															Further scrutiny of specific Future Council options / proposals will take place during Sept / Oct 2014
Community Dental Service Procurement	Richard Freeman	Item requested by NHS England Area Team													Complete
Specialised Commissioning	Richard Freeman	Item requested by NHS England Area Team													Complete
Traded Services - proposed changes to service delivery	Clare Fish / David Armstrong														
Safeguarding Annual Report 2013/14	Julia Hassall / Graham Hodgkinson	Proposed by Spokespersons 16th Dec 2013													Complete
Leisure Review	Clare Fish														
All-age Disability Service	Julia Hassall / Graham Hodgkinson														
Anti-social Behaviour, emphasising on youth	Julia Hassall	Agreed by P&P Committee 28th Jan 2014													
Child Poverty Strategy - update	Julia Hassall														
Early Years and Children's Centres	Julia Hassall	Agreed by Spokespersons 6th Nov 2014													
An asset based approach to support: 'Using social care resources effectively to transform lives	Graham Hodgkinson	Agreed by Spokespersons 6th Nov 2014													
<b>Reports to be distributed to Members for information</b>															
Audit on Public Health Annual Report 2012/13 (Social Isolation) - The response of partners	Fiona Johnstone / Julie Webster	Proposed by Spokespersons 16th Dec 2013													
Public Health Annual Report 2013/14	Fiona Johnstone / Julie Webster														
Fostering Annual Report	Julia Hassall														
Adoption Annual Report	Julia Hassall														
Health & Wellbeing Strategy	Fiona Johnstone														
<b>Referrals from other Committees</b>															

Key Activities	Lead Member / Officer	Reason for Review	May 2014	June 2014	July 2014	Aug 2014	Sept 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	April 2015	Outcome
NOM - Local Government Declaration on Tobacco Control	Fiona Johnstone	Agreed by P&P Committee 28th Jan 2014													Follow-up Report - proposed Jan 2015
NOM - Becoming a 'Dementia-friendly' Council	Proposed: Cllr Tom Anderson; Seconded: Cllr Tracey Smith	Referred from Council, 14th July 2014													
<b>Standing Items</b>															
Performance Dashboard															
Financial Monitoring															
Policy Update															
Special Budget meeting															
<b>Spotlight Sessions</b>															
Overview of the NHS framework	Fiona Johnstone	Agreed by F&W P&P Committee 8th July 2014					14th								
Proposed implementation of the Care Act 2014	Graham Hodkinson	Agreed by F&W P&P Committee 8th July 2014													
Children & Families Act - Update	Julia Hassall	Proposed by Spokespersons 10th March 2014								27th					
NHS & Social Care Integration plus Vision 2018	Graham Hodkinson	Proposed by Spokespersons 12th August 2014													Date to be arranged
Health Inequalities	Fiona Johnstone	Proposed by F&W P&P Committee 8th July 2014													Date to be arranged
<b>Attainment Sub-Committee</b>															
Sub-Committee meetings								1st			10th			4th	
<b>Health &amp; Care Performance Panel</b>															
Panel meetings										20th	19th	11th			